

A message from the President and CEO of Revera, Jeffrey C. Lozon, C.M.
(Forward from the 2011 Awards Program)

“Every day, Revera’s 30,000 employees help thousands of residents and clients live their lives to the fullest. Whether it’s nurturing a special bond with a resident, creative innovative new programs, fostering relationships with the community, or stepping up in the face of challenging situations, our people strive to enhance the lives of those we serve. This year’s Quest for Excellence Awards showcased the tremendous efforts our employees are making to bring our mission and values to life.

Award winners were recognized for their exceptional work at the Quest for Excellence Awards Gala held on December 7th in Toronto, Ontario. Their stories, shared here, truly reflect what it means to be the best. I hope they will inspire you as much as they have inspired me to always strive for excellence, as we continue on our journey to become the leading North American seniors’ care and service company.”

Like many communities, Ottawa is striving to be “age-friendly”. A big part of that is the ability to get around. In June 2011, Revera’s Colonel By partnered with the Council on Aging of Ottawa and OC Transpo on a well received community event for seniors.

Through booths and presentations at Colonel By, a group of 160 participants learned more about local transportation choices. Many of the seniors who attended had no idea that some of the services even existed, let alone how to access them. Colonel By was proud to support not only this important event, but also the goal of providing environments that respond to the needs of seniors. As the Council on Aging stated, “**Colonel By showed initiative and a “collaborative spirit” in helping to promote the choices that contribute to healthy, happy and successful aging**”.

The success of this event lead to Colonel By’s nomination and victory for a “Quest for Excellence Award” given out by the national staff of Revera. On December 7th, Executive Director George Walinga accompanied by Lifestyle Consultant and Colonel By Event Lead Nancy Jutasi, Director of Recreation Mary Farrell and former Director of Health and Wellness Graham Hook, attended the special ceremony at The King Edward Hotel in Toronto where the management team representing Colonel By was presented with Revera’s: **Quest for Excellence Award for Community Service for 2011.**